

Voyagers Events: Conditions of Hire

1. While all care and precautions have been taken, Voyagers Events do not accept liability for direct, indirect or consequential loss, injury or damage suffered by the Hirer, or any servant or agent, arising out of any defects. Whether patent, in equipment on hire.
2. The equipment hereby hired shall be at the sole risk of the hirer, who shall be liable and responsible for any damage to or destruction or loss of such equipment however caused, including an unanticipated and unpreventable event, an act of God or act of any third party, from the time of delivery to the hirer until redelivery of the equipment to the premises of Voyagers Events.
3. Any 3rd party equipment falls under the 3rd party provider or hirer's own liability, Voyagers Events cannot accept any liability for any equipment damaged that has been supplied to an event by a third party. It is recommended that additional insurance is taken out for the event.
4. On paying a deposit against your order or signing the order / delivery note, the hirer acknowledges the Voyagers Events: Conditions of Hire and agrees to the terms and conditions laid out.
5. Interest will be charged on all overdue accounts. Terms are strictly 30 days for account customers and prepaid for non account customers.
6. All quotations are valid for 14 days from date on quotation and are thereafter subject to change without notice.
7. Items will only be booked for the hirer once the order has been paid for.
8. All orders will include a refundable deposit, which will cover the hirer against goods that are damaged or lost. Any Goods that are damaged or lost will be charged for and deducted from the refundable deposit. Goods that are deemed unfit for purpose will be considered broken, goods which need repair in order to be fit for purpose are deemed to be damaged.
9. Hire charges do not include the installing or set up of chairs, tables, cutlery, crockery etc. Rates for set up of equipment are available on application.
10. An additional hire charge of 50% per day of the "hire charge" will be charged on orders that are not returned by the agreed return date.
11. **Equipment Ownership:** All rented equipment and accessories remain the sole property of Voyagers Events hence the hirer shall not dispose of it, sell it or transfer it to a third party or make any unauthorised alterations to the equipment or its contracted usage.
12. **Delivery, return and inspection of equipment:** Equipment shall be delivered, returned and inspected on working days during the business hours of Voyagers Events. Transport to and from shall be on the client's account and Voyagers Events shall not be liable for any delay and risk involved therein. The client shall be required to acknowledge receipt of equipment after a thorough hand over procedure and demonstration by signing the accompanying Voyagers Events delivery note. Voyagers Events cannot accept any responsibility for any loss or damage that our equipment may cause once it has left Voyagers Events premises. It is the responsibility of the Hirer to ensure all goods are safely loaded and are secure before leaving Voyagers Events premises. To facilitate smooth deliveries of orders, goods maybe delivered a day early at no extra charge.
13. **Insurance:** Hired equipment is not insured once it leaves Voyagers Events premises. It is the responsibility of the client to ensure the security and/or insurance of all Hired equipment. Should the hirer choose not to take such cover on rented equipment; he shall be directly and personally responsible. Voyagers Events is able to provide an insurance waiver option available on request.
14. **Equipment maintenance:** While care is taken by our packing staff, all breakages and damage to equipment in transit or while in use will be charged for in addition to the hire charges. No fires are to be made in or near Marquees / Tents / Gazebo's. Any Marquee / Tent / Gazebo that has evidence of fire or smoke damage will be charged for at replacement value of the damaged area of fabric. All goods must be returned cleaned and washed; any goods returned in an unhygienic condition will attract a special cleaning charge.
15. When erecting a marquee, stabilizing pegs are driven into the ground – please consider this and clearly indicate to a Voyagers Events driver/supervisor before installation the whereabouts of these pipes or cables. Voyagers Events will not be responsible for any damage to pipes or cables or damage to any property however such damage may have been caused, including negligence on the part of any Voyagers Events employees